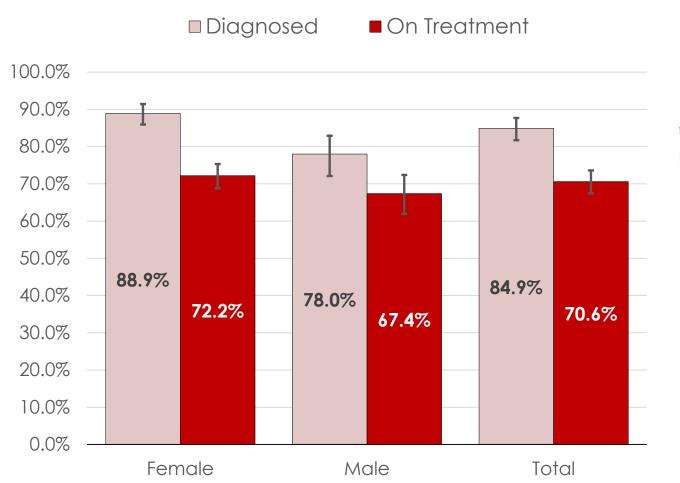
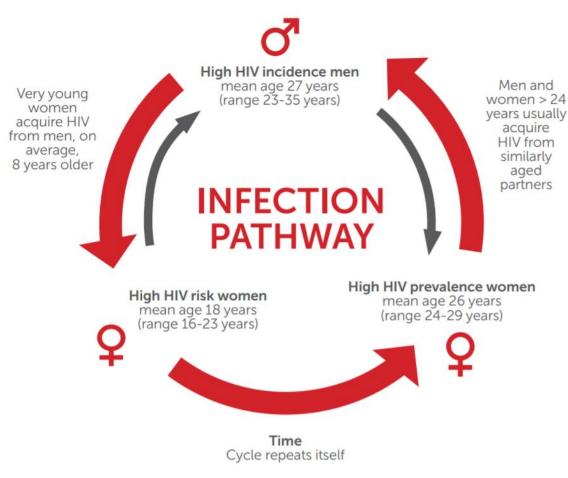


# The challenge: Young South African men are less likely to be diagnosed and treated and are transmitting HIV to younger female partners



Source: Fifth South African National HIV Prevalence, Incidence, Behaviour and Communication Survey, (SABSSM V)



Source: South African National Strategic Plan on HIV, TB and STIs 2017-2022

### The goal: Support South African stakeholders in reaching young men with HIV services.



- How can we better understand young men's decisions and behaviours around HIV testing, prevention and treatment?
- How can we **identify different segments** of young men to enable better tailoring/targeting?
- How can we **reach each segment more effectively** with HIV prevention,
  testing and treatment?

We have finished the research phase and are now moving into design and piloting.









**Ethnography:** Participant led observational method

Patient Pathways + Provider
Archetyping: Framing journeys
through care systems

**Segmentation:** Quantifying journeys and clustering different group pathways

**Designing and piloting** new interventions and monitoring to see whether we are moving the needle

**QUALITATIVE RESEARCH** 

**QUANTITATIVE RESEARCH** 

PILOTING

Breaking the cycle of transmission

Research took place in KZN and MPU with a total of 2095 men and 67 healthcare providers.

### **Geographic focus**

- 5 districts of KwaZulu-Natal (eThekwini, King Cetshwayo, Ugu, uMgungundlovu, Zululand)
- 3 districts of Mpumalanga (Ehlanzeni, Gert Sibande, Nkangala)

**Qualitative phase** (n=76 men aged 25-34, 67 healthcare providers)

- Targeted sample to achieve mix of HIV-positive (linked and not linked) and HIV-negative, in 'high-risk, hard-to-reach' areas
- Eight-hour ethnographic shadowing (18 men, 4 HCPs)
- Two-hour in-depth interviews (58 men, 64 HCPs)
- Carried out by trained interviewers from similar demographics in the respondent's home language

### **Quantitative phase** (n=2019 men aged 20-34)

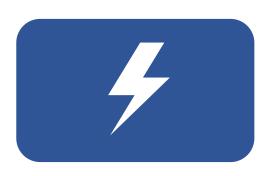
- Men 20-34, matric or less, lower socio-economic status (NLI 1-4)
- Random sample based on Enumerated Area sampling
- One-hour tablet-based survey, carried out by trained interviewers from similar demographics in the respondent's home language



## The qualitative research pointed to various barriers and challenges.



Anticipated loss with no corresponding gain



Fear, not indifference



**Grief and trauma** 



Inconsistent condom use based on intuition



Testing positive means life collapses



**Disclosure is frightening** 



Provider empathy is not guaranteed

## Selected insights from the qualitative research

- Many men's responses to HIV are characterized by **anticipated loss** with no corresponding gain.
- Men are often perceived as indifferent when actually they are paralysed by fear.
- Many live with constant stress and insecurity; HTS and ART feel like additional burdens not a relief.
- Many are AIDS orphans, and unresolved grief and trauma can trigger reflexive distancing from HIV services.
- Many engage in high-risk behaviours for HIV transmission that they rationalize or misunderstand.
- Testing positive can feel like life is over, triggering anticipated loss of identity, status, pleasure and even life.
- They want to be **in control** of decisions around testing, treatment, and disclosure, but often feel **hunted and coerced.**
- **Disclosure** ranks high on their list of fears. Many anticipate it will result in relationship conflict or loss, as well as loss of status among their family, peers and community.
- The **clinic environment** is not welcoming or familiar.
- Provider empathy is often limited and conditional, and counselling is often scripted and didactic.

The quantitative results facilitated identification of segments based on knowledge, attitudes and behaviours.

### A good segmentation meets several criteria:

### **Distinct**

- No overlap in the segments
- Easily identifiable and recognisable
- Easily described (in terms of attitudes and behaviours)

### Meaningful

 Based on attitudes and behaviours that are relevant to the product or service being developed/offered

### **Actionable**

Informs prioritisation of segments to target (and why), how to find them and how best to engage with them

### **Process:**

# Data cleaning & categorization

Reduces the number of variables; places data into different themes

### Modelling

Links attitudes to behaviours, group respondents into homogenous segments

# Evaluation of options

Examine potential clusters of respondents based on fit statistics, key attitudes, goals, behaviours, demographics, etc.

# Profiling based on selected solution

Clustering solution with the most potential selected, and groups fully profiled with the available data

### We identified five segments of men in relation to HIV testing and linkage.



A traditional, community-oriented, often rural man, with a low level of education, low HIV knowledge, high level of fear of HIV, and a traditional concept of gender, but a positive outlook and a sense of responsibility to family and community. Fears that HIV would diminish his standing with family and community.

### Mr. Rose

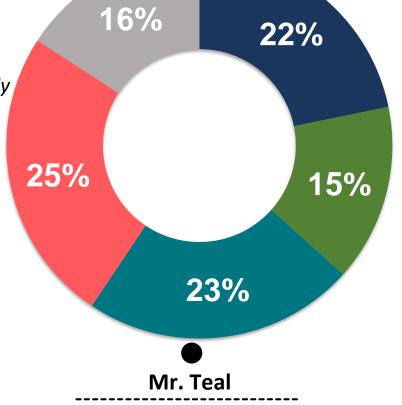
Young, fun-loving, and optimistic, with a high level of HIV knowledge and progressive views on gender, but also a higher number of sexual partners. In denial about his level of risk and concerned that an HIV diagnosis would mean 'the end of the party'.

# Mr. Blue

Older, more educated and more stable, but with a bleak outlook on life, few meaningful connections or sources of motivation, and problematic alcohol use linked to impulsive behaviour, and negative views of the health system. Fears that having HIV would be yet another burden in a burdensome life.

### Mr. Green

Disconnected and pessimistic, with a low level of education, very low HIV knowledge, high levels of depression, problematic use of alcohol, a traditional concept of gender, higher rates of intimate partner violence, and negative views of healthcare. Fears HIV as yet another failure in life.

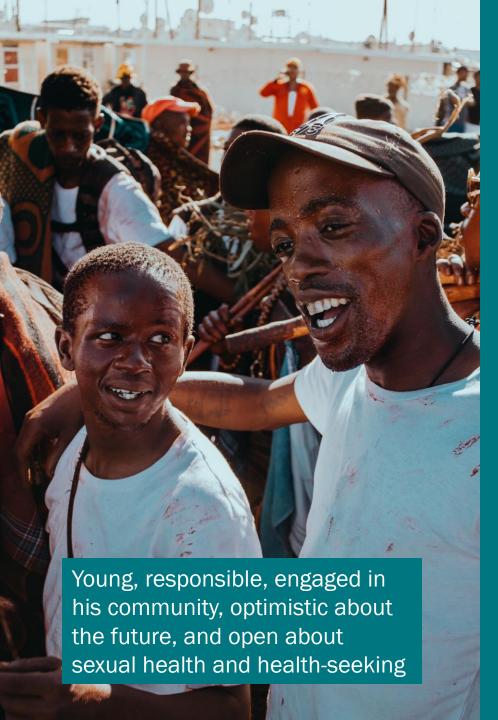


Young, responsible, engaged in his community, optimistic about the future, and open about sexual health and health-seeking, with progressive views on gender. Fears an HIV diagnosis would turn him from 'the good guy' into 'the bad guy'.

# What's similar across segments?

- Low levels of stable employment, averaging 35%.
- Low and inconsistent condom use only 31% said they 'always used a condom in the past year'.
- Average of 2.4 sexual partners in past year.

(Note: All figures are self-reported.)



### Mr Teal

18% of the men in this segment who had tested positive never initiated treatment

### What's keeping him from linking?

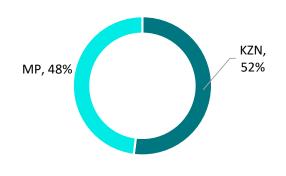
- Fears having HIV would diminish his reputation, turning him from 'the good guy' into 'the bad guy'
- Fears having HIV would jeopardize his primary relationship

### What might help?

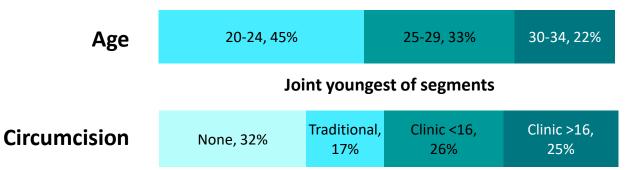
- Counseling to help him reframe and retain his identity as a good member of the community
- Support in disclosing to his family and community
- Messages that reduce stigma around PLHIV as irresponsible, promiscuous, 'a problem'

## Mr Teal by the numbers

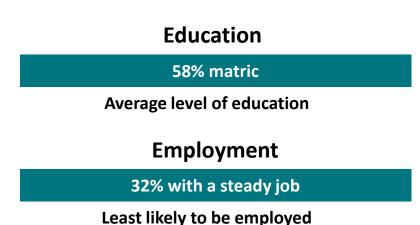


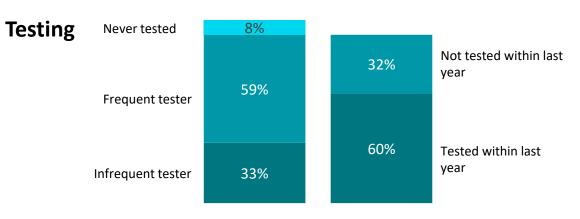


More likely to be urban, predominantly Ehlanzeni and eThekwini



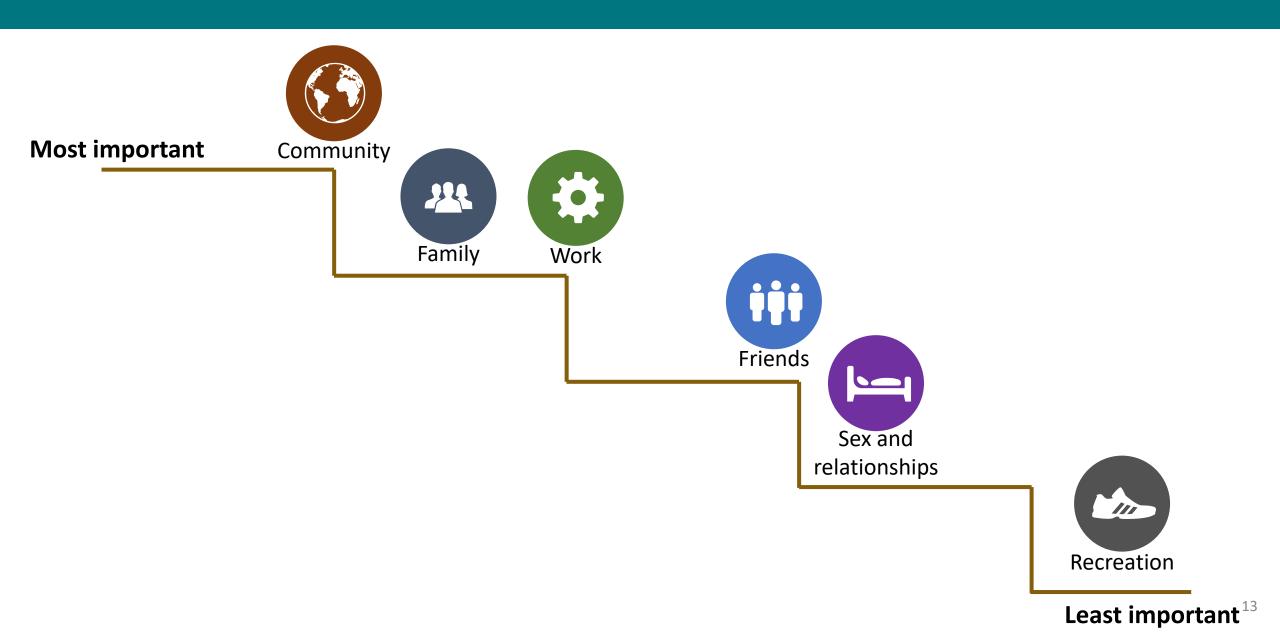
More likely to have been medically circumcised





Most likely to test

# Mr Teal prioritises community, family and work.



### Mr. Rose

30% of the men in this segment who had tested positive never initiated treatment

### What's keeping him from linking?

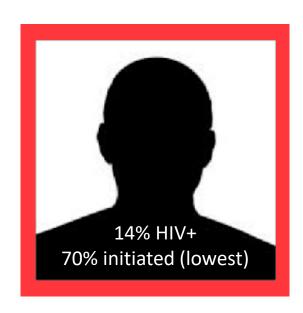
- Fears starting ART would mean 'the end of the party'
- Fears disclosure would jeopardize his primary relationship

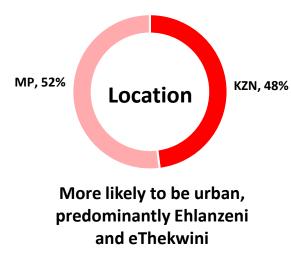
### What might help?

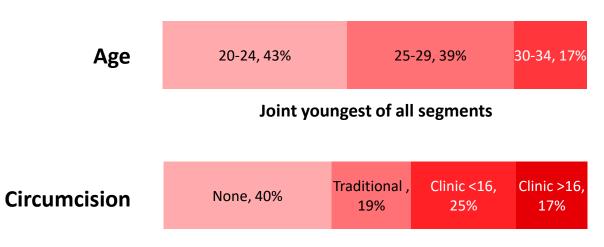
- Counseling that focuses on continuing to live a fun and carefree life, rather than what he must give up
- Support in disclosing to his partner and friends
- Messages on U=U/Treatment as Prevention



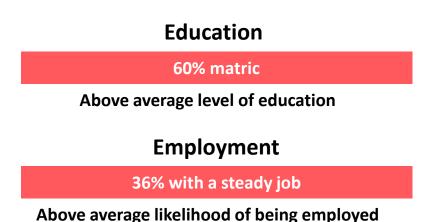
### Mr Rose by the numbers

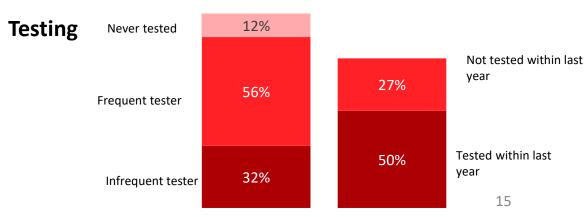






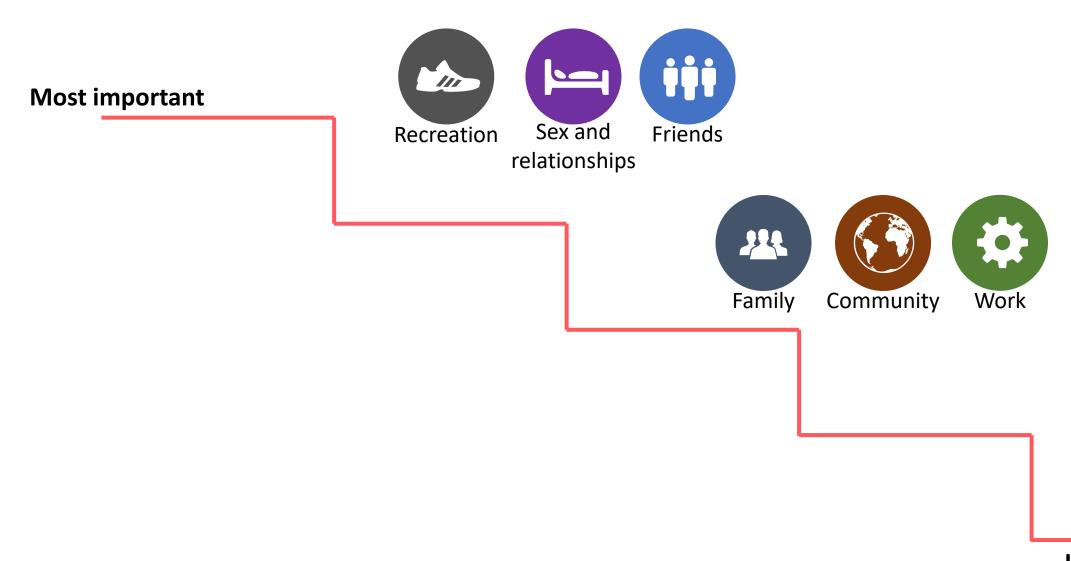
Average rates of medical circumcision





Second highest testing frequency compared to other segments

# Mr Rose prioritises friends and fun.



### Mr Green

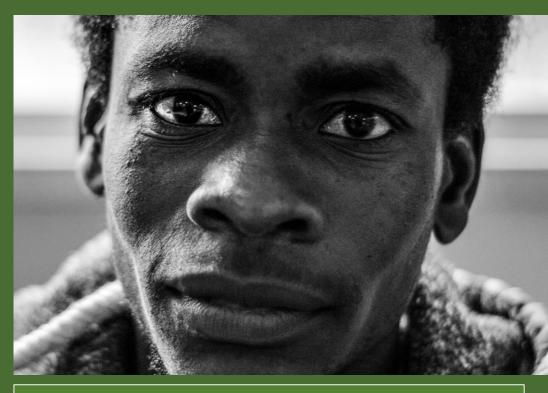
30% of the men in this segment who had tested positive never initiated treatment

### What's keeping him from linking?

- Fears having HIV would drag him down even further in life
- Very low knowledge of HIV and ART
- Few people he trusts or feels comfortable talking to
- Negative view of healthcare system and providers

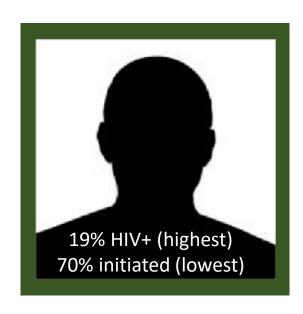
### What might help?

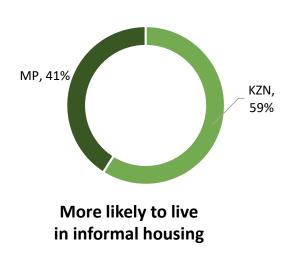
- Empathetic counseling that helps him to surface and cope with his extensive issues and barriers
- Peer outreach that makes services and support relatable
- Services that make it easy to be on treatment
- Adherence clubs and other social/group approaches
- Information on the benefits of treatment



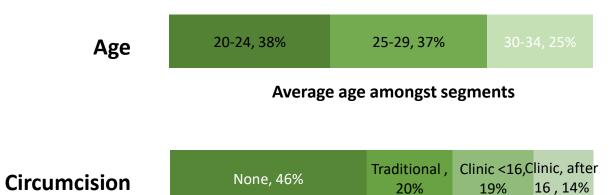
Disconnected and pessimistic, with a low level of education, very low HIV knowledge, more indicators of depression, problematic use of alcohol, a traditional concept of gender, higher rates of intimate partner violence

# Mr Green by the numbers



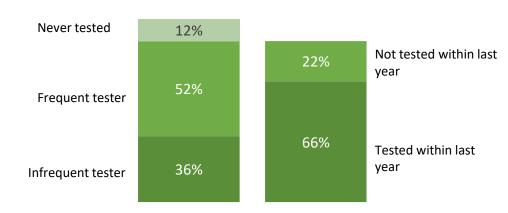


**Testing** 



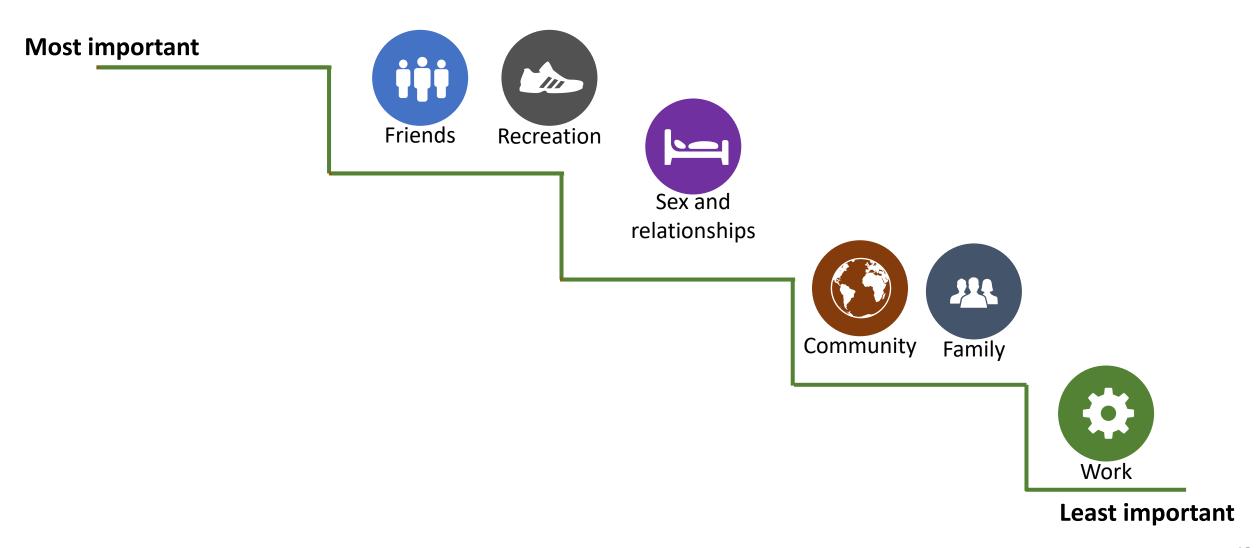
Least likely to be medically circumcised

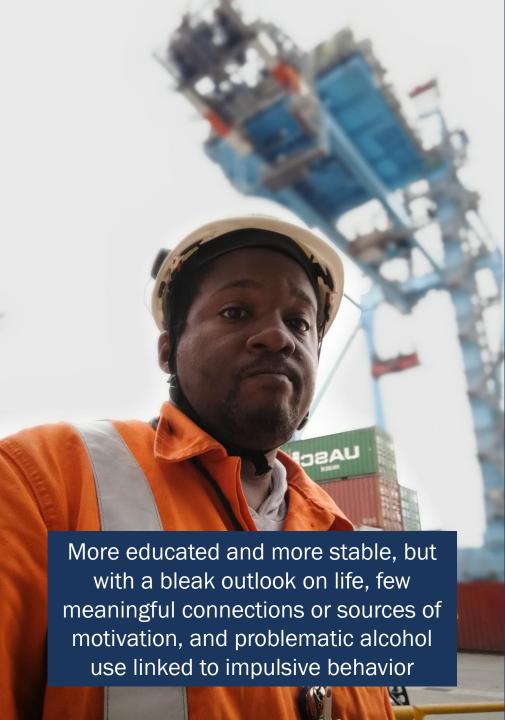
# Education 58% matric Average level of education Employment 35% with a steady job Second least likely to be employed



Lower than average testing rates and frequency

# Mr Green prioritises friends and recreation.





### Mr Blue

25% of the men in this segment who had tested positive never initiated treatment

### What's keeping him from linking?

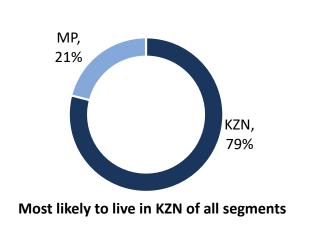
- Fears that having HIV would be yet another burden to carry
- Few meaningful connections or sources of motivation
- Few people he trusts or feels comfortable talking to
- Negative view of the healthcare system and providers

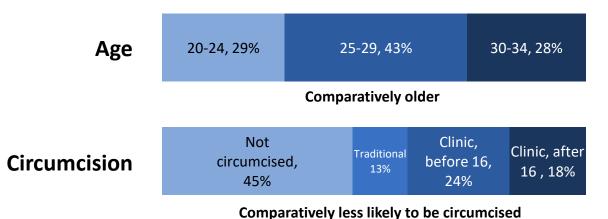
### What might help?

- Empathetic counseling that helps him to identify and leverage sources of motivation
- Services that make it easy to be on treatment
- Information on the benefits of treatment

## Mr Blue by the numbers









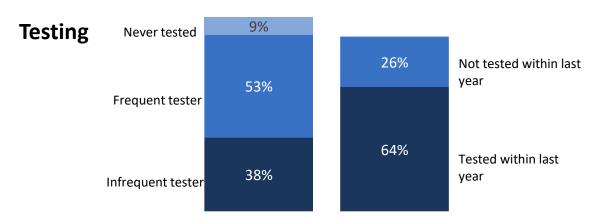
73% matric

Most educated segment

**Employment** 

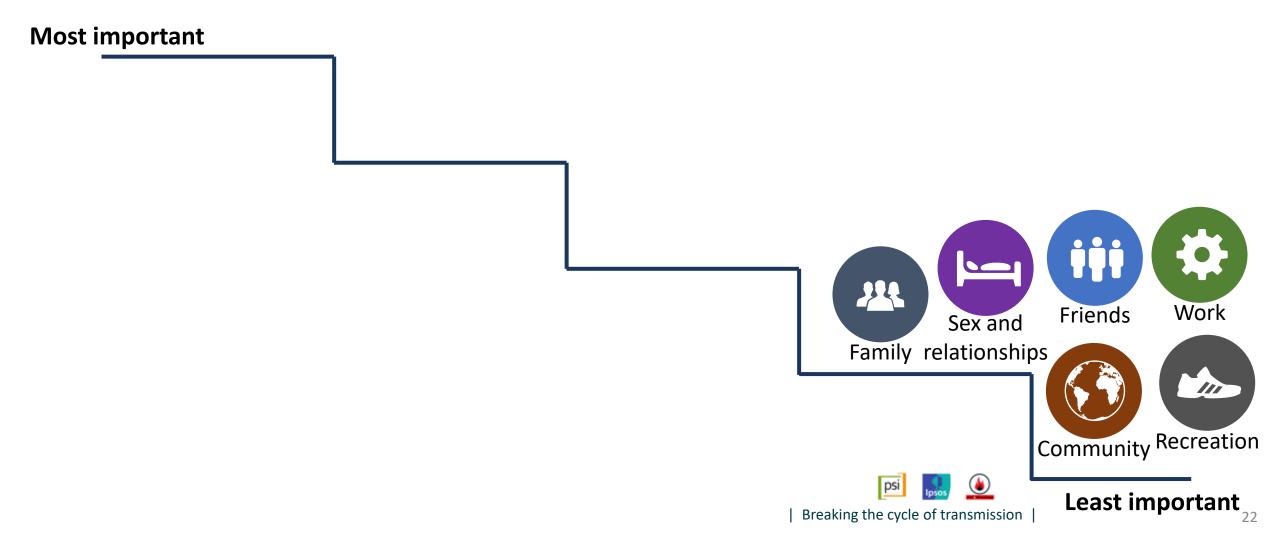
40% with a steady job

Most likely of all segments to be employed



Medium testing frequency among segments

# Mr Blue has few strong motivations, making interventions challenging to design.



### Mr Grey

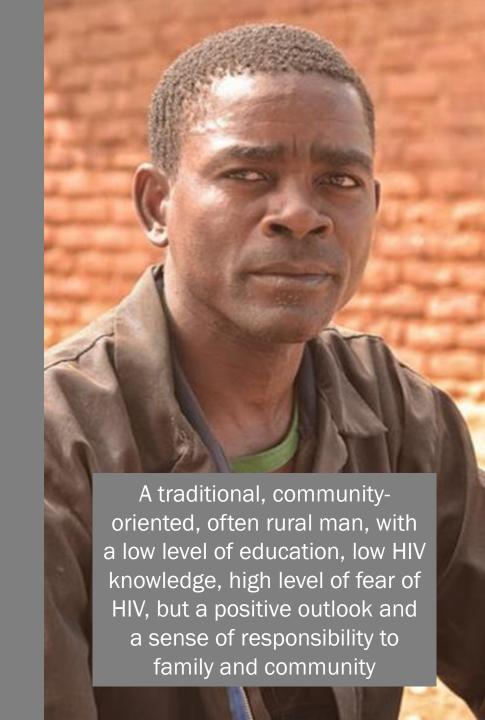
14% of the men in this segment who had tested positive never initiated treatment

### What's keeping him from linking?

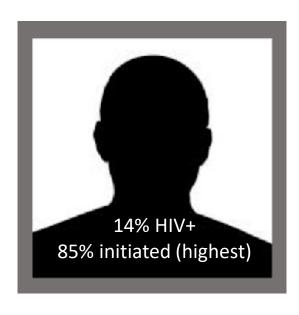
- He's actually not doing too bad—his greater barrier is testing
- Fears having HIV would diminish his standing in the community
- Few people he trusts or feels comfortable talking to

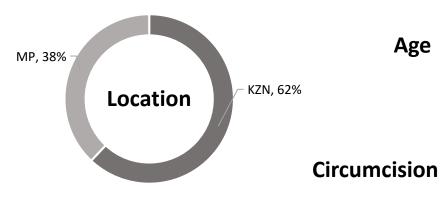
### What might help?

- Counseling that helps him cope with his fear of losing his identity as a traditional family and community man
- Support in disclosing to his partner, family and community
- Messages on U=U/Treatment as Prevention



## Mr Grey by the numbers





Age

**Testing** 

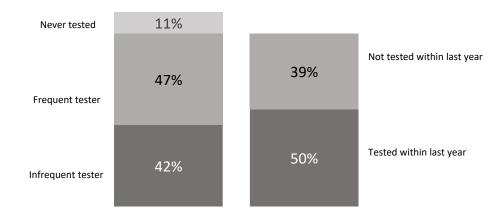
Most likely to live in a traditional rural home Second most likely to live in KZN



#### Average age amongst segments



### More likely to be medically circumcised before 16



Low testing frequency among segments

### **Education**

55% matric

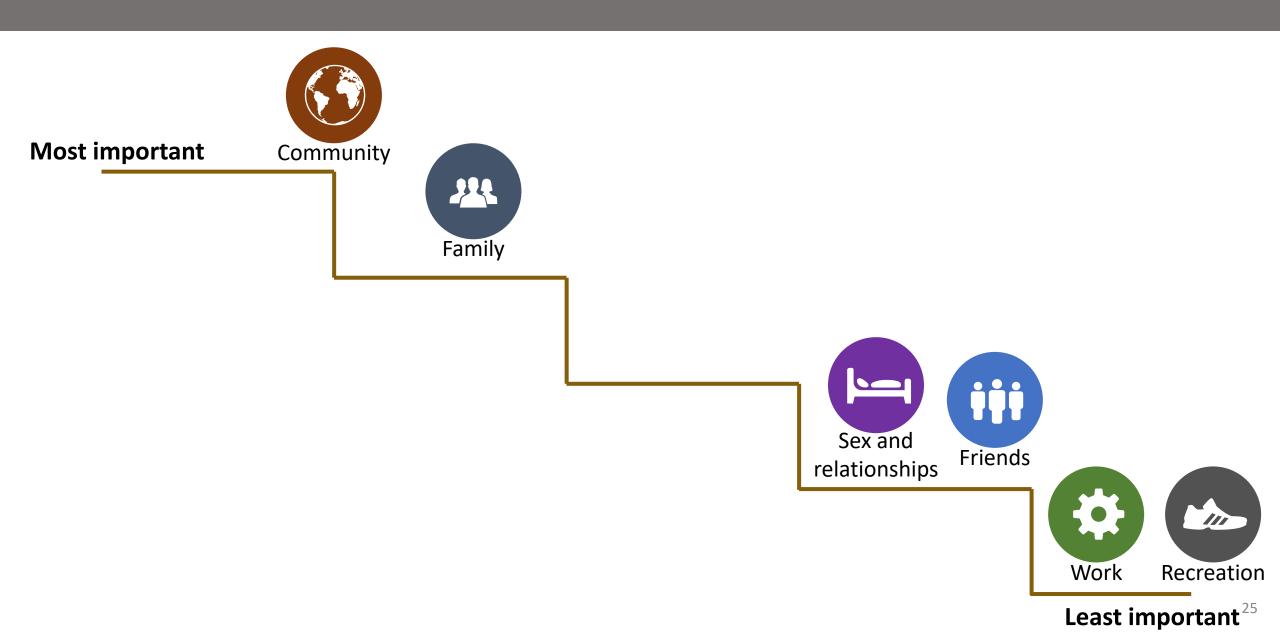
Lowest level of education

### **Employment**

33% with a steady job

Second least likely to be employed

# Mr Grey prioritizes community and family.



# Segments at a glance

Highest

Highest

Community

Gender equity

Optimism

Top values

	Teal	Rose	Green	Blue	Grey	
HIV prevalence	15%	14%	19%	14%	14%	
ART initiation	82%	70%	70%	75%	85%	
VMMC	51%	42%	33%	42%	53%	
HIV knowledge	High	Highest	Lowest	Middle	Low	
Social support	Highest	High	Middle	Lowest	Low	

Lowest

Lowest

Friends, recreation

High

High

Friends, recreation,

sex

Middle

Low

None

Low

Middle

Community,

family

# Segments at a glance: Demographics



# Segments at a glance: Risks and barriers

Green

Blue

Grey

Teal	•	Lowest level of risk (more likely to be circumcised, fewer casual partners) Fears that being HIV-positive would diminish his reputation and standing
Rose		High level of acquisition/transmission risk (more casual partners) In denial about his level of risk

Fears that being HIV-positive would require undesirable lifestyle changes
High level of acquisition/transmission risk (low VMMC, high alcohol use, more casual partners)
Low knowledge of HIV, perhaps as a deliberate avoidance tactic
Few people he trusts or feels comfortable talking to about sexual health
Negative view of health system and healthcare workers

Few meaningful connections or sources of motivation
Few people he trusts to talk about sexual health
Negative view of health system and healthcare workers
Fears that being HIV-positive would be yet another burden to carry

Lower level of risk (higher VMMC and condom use, fewer casual partners)

Few people he trusts or feels comfortable talking to about sexual health

Fears that being HIV-positive would diminish his standing in the community

Fears that being HIV-positive would drag him even further down in life

Fears that being HIV-positive would diminish his standing in the community

### Segments at a glance: What might improve linkage to treatment?

Challenge for this segment appears to be more testing than linkage

Support in disclosing to his partner, family and community

Grey

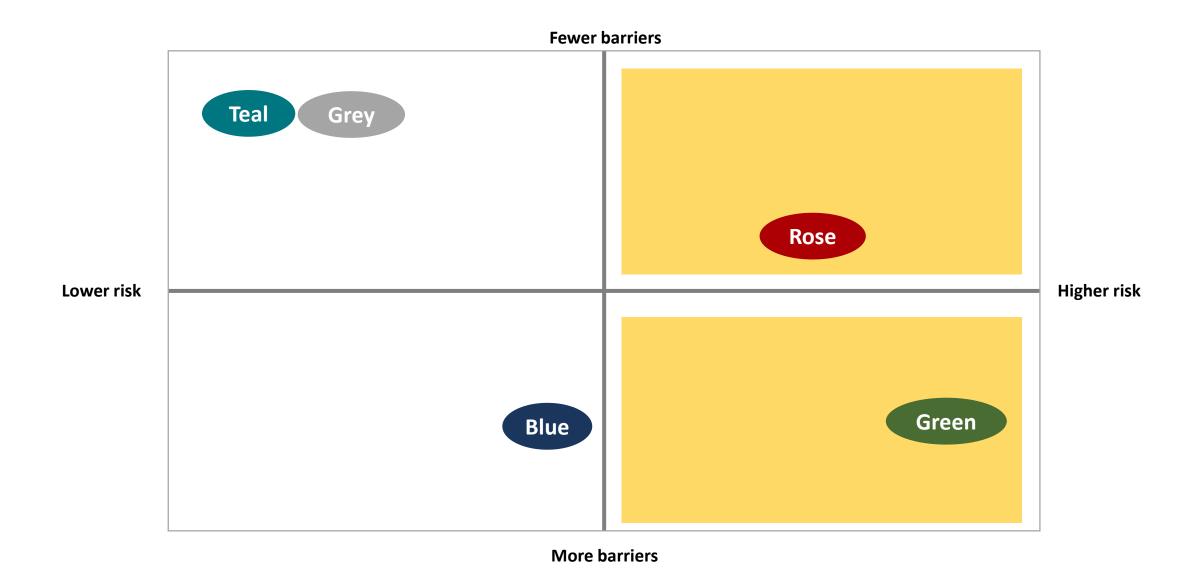
Teal	<ul> <li>Counseling that helps him cope with fear of losing his identity as an upstanding member of the community</li> <li>Support in disclosing to his family and community</li> <li>Messages that reduce stigma around PLHIV as irresponsible, promiscuous, 'a problem'</li> </ul>
Rose	<ul> <li>Counseling that focuses on continuing to live a fun and carefree life, rather than what he must give up</li> <li>Support in disclosing to his partner and friends</li> <li>Messages that focus on U=U/Treatment as Prevention, which he is likely to find motivating</li> </ul>
Green	<ul> <li>Empathetic counseling that helps him to surface and cope with his particular barriers (including depression)</li> <li>Community/peer outreach that takes services and support to him—he is unlikely to go to the clinic</li> <li>Services that make it easy to be on treatment—make it a relief rather than a burden</li> <li>Adherence clubs and other social/group approaches—he likes 'safety in numbers' and tends to go with the flow</li> <li>Information on the benefits of starting treatment—he has very low overall knowledge of HIV</li> </ul>
Blue	<ul> <li>Challenging segment as he reports few strong motivations in life</li> <li>Empathetic counseling that helps him to surface and cope with his particular barriers</li> <li>Community/peer outreach that takes services and support to him—he is also unlikely to go to the clinic</li> <li>Messages that focus on U=U/Treatment as Prevention, which he may find somewhat relevant</li> </ul>

Messages that focus on U=U/Treatment as Prevention, which he is likely to find motivating

Counseling that helps him cope with his fear of losing his identity as a traditional family man and community man

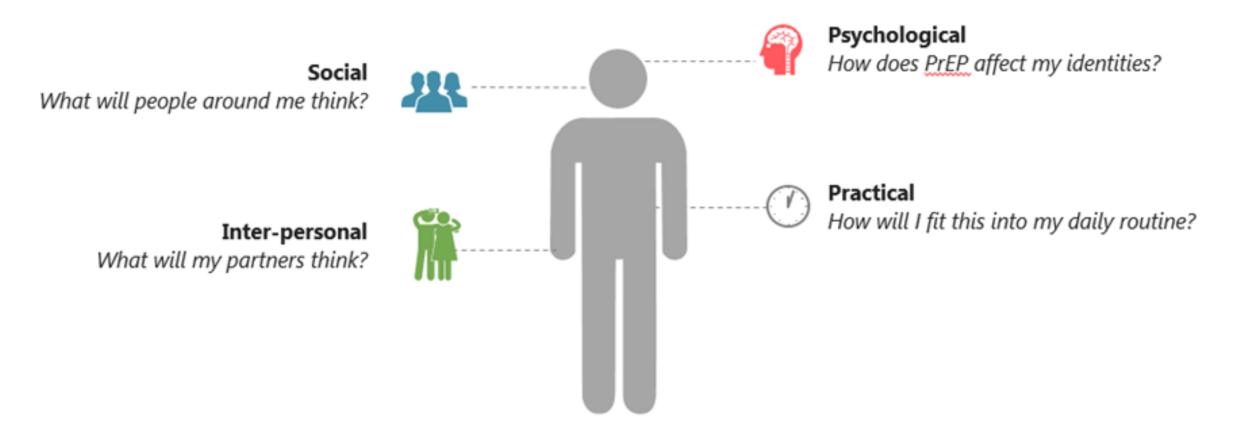
coling that holps him cono with foar of losing his identity as an unstanding member of the

# Priority segments for treatment



# PrEP

## Barriers to PrEP adoption and use fall into four main categories.







### Mr. Teal and Mr. Rose seem to be the best candidates for PrEP.

Mr. Rose shows high interest in PrEP, motivated by the reward of a carefree lifestyle while staying away from the HIV 'cliff edge'. He also has fewer barriers than other segments. His level of risk is also relatively higher, with more casual partners and less consistent condom use.

**Potential challenge:** Motivation to sustain use given his tendency to underestimate his risk

Among this segment, 36% responded that they are 'very likely' to use it.

Mr. Teal also shows high interest in PrEP, motivated by a sense of responsibility and the desire to protect his reputation. He also has fewer barriers than other segments. His risk level is relatively lower, but he may be a social catalyst for making PrEP acceptable to other segments.

**Potential challenge:** Motivation to sustain use given his lower level of risk

Among this segment, 42% responded that they are 'very likely' to use it.







# Priority segments for PrEP



**Less interest / more barriers** 

# Next steps

- Design workshops
- Prototyping
- Piloting & evaluation

### Acknowledgements

### We gratefully acknowledge the guidance and support that we have received from more stakeholders than we have space to mention. Particular thanks to:

- National Department of Health
- Provincial Department of Health in **KZN** and MPU
- Premier's Office/Provincial AIDS Council in KZN and MPU
- District teams in Ehlanzeni, eThekwini, Gert Sibande, King Cetshwayo, Nkangala, Ugu, uMgungundlovu and \* Zululand
- South African National AIDS Council (SANAC)
- Foundation for Professional Development (research co-sponsor)
- Implementing partners including Anova, BroadReach, CCI, CHAI, FHI

- 360, Health Systems Trust, MatCH, NACOSA, Right to Care, SFH and Sonke.
- Research organisations including AHRI, FHI 360, CAPRISA, Epicentre, Genesis Analytics, HSRC, MRC, and Pop Council.
  - Development partners including CDC, Global Fund, PEPFAR and USAID
  - The Bill & Melinda Gates Foundation (funder of this work)

# Thank you!

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